## W-02250A-14-0028



## ARIZONA CORPORATION COMM..\_\_\_

## UTILITY COMPLAINT FORM TO

**Investigator:** Tom Davis

Phone: 2014 APR 141P 3: 17

SRP\_COMMISSION

Fax:

**Priority: Respond Within Five Days** 

Opinion

No. 2014 - 115781

Date: 4/14/2014

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

ORIGINAL

**Complaint By:** 

Ruthie

Zimmerman

**Account Name:** 

Ruthie Zimmerman

Work: (000) 000-0000

Street: City:

Sanders

CBR:

State:

ΑZ

Zip: 86512

is:

**Utility Company.** 

Arizona Windsong Realty, Inc.

Division:

Water

**Contact Name:** 

Contact Phone: (

**Nature of Complaint:** 

**OPPOSED** 

W-02250A-14-0028

**WATER** 

4/14/14: Phone call

Ms. Zimmerman just received her notice of the rate case hearing and is oppose to any increase. She states that most the residents of Sanders are retired and on fixed incomes. This increase would be a great hardship to the customers of Arizona Windsong. Customer does not understand why the rates are so much higher then the neighboring water company, NTUA. Customer feels if the Company needs money they could sell some of their property rather than getting it from the customers.

\*End of Complaint\*

**Utilities' Response:** 

Arizona Corporation Commission

DOCKETED

APR 14 2014

Investigator's Comments and Disposition:

4/14/14: Entered for the record and docketed CLOSED

\*End of Comments\*

**DOCKETED BY** 

Date Completed: 4/14/2014

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